

GigaHome Subscription Acceptance Form Fiber Plans



I, the undersigned, hereby accepts and confirms that I was made aware about the GigaHome Fiber Plans and the current offers in the market. The information was provided to me and I am fully aware of the following terms and conditions:

- ☐ This is a Postpaid plan, and my monthly bill is to be paid in advance.
The first bill contains Prorated charges plus next month's monthly rental bill.
My Bill Cycle is: ☐ 1st of the month ☐ 15th of the month ☐ same as existing plan
- ☐ I will get a discounted price of _____ for _____ Months.
- ☐ I understand the Plan lock-in period of 3 months, excluding any promotional months and Device lock-in period of ☐ 9 ☐ 12 months.
- If I disconnect before the Trial Period expires (for Try & Buy Plans only), I will not pay any disconnection charges, No need to return the Router to the store.
 - If I disconnect before the Plan Lock-in Period is over, I will pay the remainder of 3 months plus QR 798 Early Termination Fee.
 - If I disconnect before the Device Lock-in Period is over, I will pay QR 798 Early Termination Fee. No need to return the router to the store.
 - If I disconnect after the Device Lock-in Period, there is no disconnection fee. I don't need to return the router.
 - Upon termination of GigaTV Service, I will return the Set Top Box (STB) with Remote Control Unit to Vodafone Store in working condition or pay a penalty charge if disconnection happens within 24 months. The penalty charge is equivalent to remainder of 24 months multiplied to QR 25.
 - Upon disconnection, applicable charges from other promotions availed shall apply as per T&C.
- ☐ I was made aware of the requirement to install Wi-Fi Mesh device to receive the full coverage and its terms.
- ☐ I was made aware that Home Move Fee is free once every 12 months cycle. If I relocate to another area where fibre is not available then I will be offered alternate Broadband Plans or pay the Disconnection Fees, if any. Home Move must be requested 10 days before I shift to the new location.
- ☐ I was made aware that instead of disconnection, I can avail the Transfer of Number (TON) facility to waive the disconnection fees if I disconnect before the Device Lock-in period is over.
- ☐ I was made aware that Vodafone reserves the right to disconnect my broadband services in case I relocate / leave my premises ("Premises") without due notice. Further, if there is a new tenant in my Premises, Vodafone will use the same Kahramaa ID of my Premises for the subscription of the new customer /tenant.
- ☐ I was made aware that this connection is for my home and reasonable personal use only, not for any Office or Commercial use or to be shared by anyone except my family or friends.
- ☐ I was made aware that I can benefit from the one-time Free months offer under my current Kahramaa ID at my current location. In case I move to a new location with a new Kahramaa ID I will not be able to get the free months offer again. And, If I disconnect and reconnect under the same or different QID then I will not be entitled to the free months offer and my account may be suspended/blacklisted for such behaviour."

Confirmed by:

- Customer Name:
- Customer QID/Passport:
- Date Signed:
- Customer Signature:

Explained by ☐ DSA _____ ☐ Store _____ ☐ FE _____